



The Advisory Council teleconferenced Tuesday, September 11 2018 at 10:00 a.m.

Members Present: Christy Davis, Lynelle Diers, Ray Doser, Lillian Frizzell, Bob Howard, Jim Howell, Duffy Kester, Steve Laing, Julie Schilling, Liz Sherwin, Patricia Steiner, Bill Thom, Steve Swisher, Lee Dimmitt, and Bob Waugh

Members Absent: Matt Greiner, Kris Laurson, and Rodney Robinson

Staff Present: Tina Jaegers, Jeri Swisher, Dawn Carstensen, Pam Taylor, Peggy Dykes, Sheila Mooney and Sharon Schnoor

Staff Absent: Becky Passman

Roll call was taken.

The Minutes of the Teleconference Advisory Council meeting held on June 26, 2018 were inadvertently not included in the packet. Therefore, they will be included with the next packet mailed out for the next meeting for approval.

Approval of Minutes

Becky had sent out her CEO report earlier since she would not be available for the teleconference. In her absence Jeri Swisher touched on a few things in the report and gave some additional information. Jeri introduced Sheila Mooney to the members and said she would be taking over the Community Relations Director position since Peggy Dykes is retiring. Jeri also mentioned that Peggy's position has been restructured: creation, implementation and management of a development program and volunteer recruitment/engagement program added to marketing and public education/outreach, so position will now have four areas of responsibility. Jeri Dean resigned due to health and we have a gratuitous gift for her that Pam Taylor will deliver. Raymond Doser asked why Becky was soliciting print and copy machine quotes. It was pointed out that this is not an urgent item but Becky wanted to see if we could find a company that would work with us on something cheaper – both equipment and copiers.

CEO Report

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Tina reported on our financial position. Tina said we are still running at a loss, partially because she budgeted with the expectation that we would be receiving certain funds from AmeriHealth. But because AmeriHealth pulled out of their contract earlier than expected we did not receive those funds. This is not funds that it is owed us, but rather money that Tina anticipated receiving those last few months. Bob Howard suggested talking with IDA and asking for guidance and our position in pursuing lost monies. Pam Taylor did point out that we still have meals through United Healthcare and Amerigroup related through Case Management. Former Governor Branstad was the one that negotiated contracts and Steve Swisher suggested we get together with other AAA's and go to the present governor as a group. It was mentioned that Becky Passman brought it to Linda Miller as a result of IDA leadership. One of the other suggestions made was looking into the cancellation clause for the contract with AmeriHealth. Jeri Swisher mentioned that Linda Miller is coming to the next board meeting and we could ask her some of these questions at that time. In conclusion of Tina's report she said things are looking pretty positive at the moment.

Financial Report

Pam said raw food cost \$1.43 per meal and that she had budgeted \$1.70 and we still stayed under that so that was good. Raw food costs will probably have an increase in the next couple of years. We are trying to get different items on the menus. Items ordered through the Food Bank have been reduced so we are getting more from US Foods. The Food Bank gets USDA commodities and we are not allowed to purchase them unless we meet their criteria, which is that we can't solicit contributions of any kind in order to get things through them. This goes against the Older American Act which requires that we solicit for meals. We are down quite a bit in meals provided but we closed some sites and have waiting lists in Davenport, Bettendorf, Mt. Pleasant and Ottumwa. We are trying to address some things by training staff regarding contributions. A question was asked of Pam as to the difference between home delivered and congregate meals. Pam explained that home delivered is for home bound people and they have to have an assessment by staff. Congregate meals are meals where people go to a site and eat together.

Nutrition Report

Dawn said the handout showed a map and total numbers of consumers that they worked with by county through the year. Dawn also touched on some of the instances where we worked with people regarding various concerns such as elder rights where a person was being exploited for large sums of money from someone she "met" on the Internet. She also touched on some of the information recently given by the Family Caregiver counselors. Dawn was complimented in regard to the map presentation.

Lifelong Links Report

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Peggy went over the marketing recap. She said our training and education actually met and exceeded some of our goals. Our caregiver information services also actually exceeded our goals. Peggy also said her handout showed some of the events that we were recently a part of. Peggy said we have had a lot of Facebook and news releases for upcoming events. The Shred It event in Ottumwa was very well received. Peggy Heemsbergen sent out for donations to cover costs and the monies she received paid for the shred truck.

Marketing Report

There was no old business.

Old Business

Bill Thom gave an update on what has been going on. He said there was a meeting in Des Moines tomorrow. They are trying to get an end of the month meeting in the House Chambers. There is going to be a workshop for people that are there and to present their concerns in committee meetings. They are trying to coordinate with the Department on Aging some of their concerns. They are also working with AARP to try and get a unified presentation. Bill said if you want to be a delegate you can go online and there is an application. The Department on Aging put out a news release in the whole state of Iowa to invite people to participate in Iowa Department on Aging survey for Iowa. The survey is to find out what people are interested in or have concerns about. What is the single most important thing Iowa can do to improve quality of life for older Iowans. Jim Howell encouraged people to take the survey. Peggy said she put it on our Facebook page and would share it with the media. Pam wanted Peggy to send it on to her to share with the nutrition sites.

OIL Report

The meeting adjourned at 11:00 a.m.

Adjournment

